



PUTNAM COUNTY DEPARTMENT OF HEALTH

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www.putnamcourtyny.gov/health

A PHAB-ACCREDITED HEALTH DEPARTMENT

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FOR IMMEDIATE RELEASE

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**United Way 2-1-1 Coronavirus info line comes to Putnam Important
Coronavirus Questions – Call 2-1-1 Medical Emergencies – Call 9-1-1**

Brewster - Emergency Services and the Putnam County Department of Health (PCDOH) are asking residents to help reduce the incoming call volume now and in the coming weeks. Putnam County residents can now call the easy-to-remember 2-1-1 number for updated, non-emergent Coronavirus information. As a timely reminder, 2-1-1 is a universally recognizable number that builds a critical connection, especially in times of need, between individuals and families and the appropriate community-based organizations and government agencies.

“Keeping the phone lines open for our health department, hospitals, 9-1-1 staff and community partners is a top priority,” said County Executive MaryEllen Odell. “They are working tirelessly to ensure the safety of you the resident. The 211 operators are now able to answer Putnam-related questions or direct you to the proper resources. We thank them for stepping in to help in this evolving situation.”

Tom Gabriel, President and CEO, United Way of Westchester and Putnam says, “We’re pleased to now partner with Putnam County to support their residents. We have worked with Westchester County with great success. People should know that by calling the United Way’s 2-1-1 helpline for COVID-19 information, you reduce the call volume that might otherwise bog down 9-1-1 dispatchers.”

The 2-1-1 operators are equipped with the latest updates from Putnam as the impact of Coronavirus evolves. Callers to 2-1-1 can receive reliable information such as, symptoms of the virus, how to access vital services and up to date case numbers. Their website at www.uwwp.org also provides updated numbers of confirmed cases in Putnam, Westchester and the surrounding counties.

The mission of the Putnam County Department of Health, nationally accredited by the Public Health Accreditation Board (PHAB), is to improve and protect the health of the Putnam County community, composed of nearly 100,000 residents. Core services include community health

assessment, disease surveillance and control, emergency preparedness, environmental health protection, family health promotion and health education. For more information, please visit our County website at www.putnamcountyny.com; or visit our social media sites on Facebook at www.facebook.com/putnamhealthNY and Twitter @PutnamHealthNY.

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